

### What happens if law enforcement directs me to use an express lane due to an incident in the general use lanes?

You will not be charged the express lane toll for the segment that you are directed to use; however, you are expected to exit back into the general use lanes at the earliest opportunity.



### Will the signs in the express lanes show travel time between destinations?

No, the signs in the express lanes will only provide toll rates and destinations.

### Will express lanes be open to traffic at all times?

Yes, the express lanes will be in operation every day of the year, except when these lanes are closed due to incidents or scheduled maintenance activities.



## Enforcement

### How are tolls enforced in the express lanes?

Tolls on express lanes are collected electronically. Customers must have an active, properly mounted SunPass or other interoperable transponder (listed online at [SunPass.com](http://SunPass.com)). Special cameras are placed at each tolling point to capture an



image of a vehicle's license plate if an active transponder is not detected. A violation notice is then mailed to the registered owner of the vehicle that includes all toll charges in the express lanes, plus a \$2.50 administrative fee and an additional \$25 for each day the vehicle incurs

a violation. If the owner does not pay all charges after the second notice, a vehicle license plate registration hold will be established.

### What if I do not have an active SunPass or other interoperable transponder?

You should not enter the express lanes as you will be considered a violator and are subject to additional fees.

### What if I am an out-of-state visitor wanting to use the express lanes?

Everyone using the express lanes must have an active SunPass or other interoperable transponder. If you are a Georgia resident with an active Peach Pass or a North Carolina resident with an active NC Quick Pass, you can use the express lanes with these transponders in your vehicle. In addition, SunPass has a current agreement with rental car agencies. Visit [SunPass.com](http://SunPass.com) to learn more about using rental cars while driving in the express lanes.



### Is it legal to cross over the express lane markers to change lanes?

No, it is both illegal and unsafe to do so. Express lanes can only be accessed at the designated entry or exit points. Customers entering or exiting the express lanes at other locations are subject to fines. Florida Highway Patrol continuously monitors the express lanes for violators.

### Can I tow a trailer or boat in the express lanes with my two-axle vehicle?

Trucks with three or more axles and passenger vehicles pulling trailers or boats are only permitted on 595 Express. No trailers or boats of any kind will be permitted in any of the other the express lanes in Florida, regardless of the type of vehicle towing them. If you tow a trailer or boat on an express lane where it is not permitted, you will be considered a violator and subject to additional fees.

### What can I do if I accidentally enter the express lanes?

Remain calm and continue driving to the first available exit. However, you will be charged for each tolling point you pass before exiting. In order to avoid additional fees for driving in the express lanes without a transponder, please call SunPass at 1-888-TOLL-FLA.



# EXPRESS LANES SOUTHEAST FLORIDA

## FREQUENTLY ASKED QUESTIONS



## General Questions

### What are express lanes?

Express lanes are optional travel lanes, located on an interstate or toll road, that customers can choose to use when they want a more predictable travel time. Customers in the express lanes pay a dynamically priced toll that increases as traffic begins to build in the express lanes and decreases as traffic reduces. Express lanes are designed with a limited number of entrance and exit points to serve longer, more regional trips.

### What are the benefits of express lanes?

- Provide Customers with Travel Choices
- Offer a More Predictable Travel Time
- Deliver a Long-Term Solution to Manage Traffic Flow
- Reduce Fuel Consumption
- Decrease Air Pollution
- Support Transit Usage

### Do I have to use the express lanes?

No, you have a choice to continue to travel on I-95, I-595 and other roadways in the area, including the Turnpike System, just like you do today.

### What are the advantages of using the express lanes versus general use lanes?

Express lanes offer you a choice for a faster, more reliable trip, especially during peak hours.

### Do express lanes work like regular toll roads?

Express lanes are not the same as regular toll roads. General toll roads charge a fixed rate that does not change. Express lanes use dynamic pricing, which means the toll rate increases as traffic begins to build in the express lanes and decreases as traffic reduces.

### When is construction of the express lanes expected to be completed?

Construction of a regional interconnected network of express lanes is ongoing. Expected opening dates for express lanes in your area are:

- **Turnpike Extension (Biscayne Drive to SR 836):** opens in phases starting fall 2018 through spring 2020
- **Palmetto Expressway/SR 826 (West Flagler Street to NW 154th Street):** early 2019
- **I-95 between Broward Boulevard and Glades Road:** 2020-2022